



Worksheet 5: Analysis links

For each situation, create a developed chain of analysis

1 A wholesaler has introduced automation into their warehouse. → [] → [] → []

2 A business starts to use social media to advertise. → [] → [] → []

3 A business has introduced after-sales service for its customers. → [] → [] → []

4 A retailer has introduced self-service checkouts instead of using cashiers. → [] → [] → []